

Upendra Nath (D) College, Soro

Student & Faculty Satisfaction Survey Report

The Higher Education Department conducted two rounds of student and faculty satisfaction surveys through the World Bank funded OHEPEE project in 2019 and 2022. A sample of at least 5% of the students and 60% of the faculty from the colleges under OHEPEE responded to the survey. The objective of this activity is to identify self-perceived satisfaction levels of students and faculty members, and to use the findings for better management by the college authority.

This report highlights the key findings of the two satisfaction surveys - undergraduate students and faculty - conducted at your institution. The Higher Education Department hopes that this information will improve the quality of your college-level activities and programmes to result in sustained higher satisfaction levels of students and faculty at your institution.

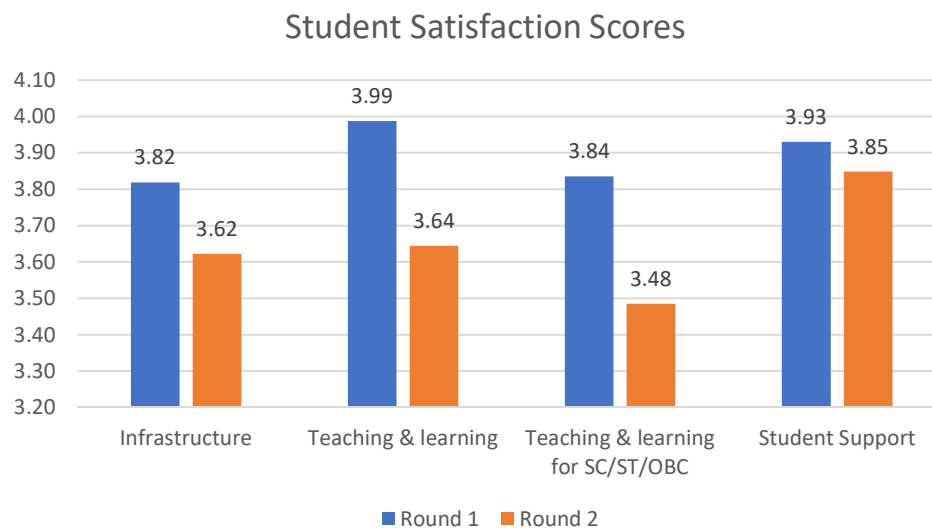
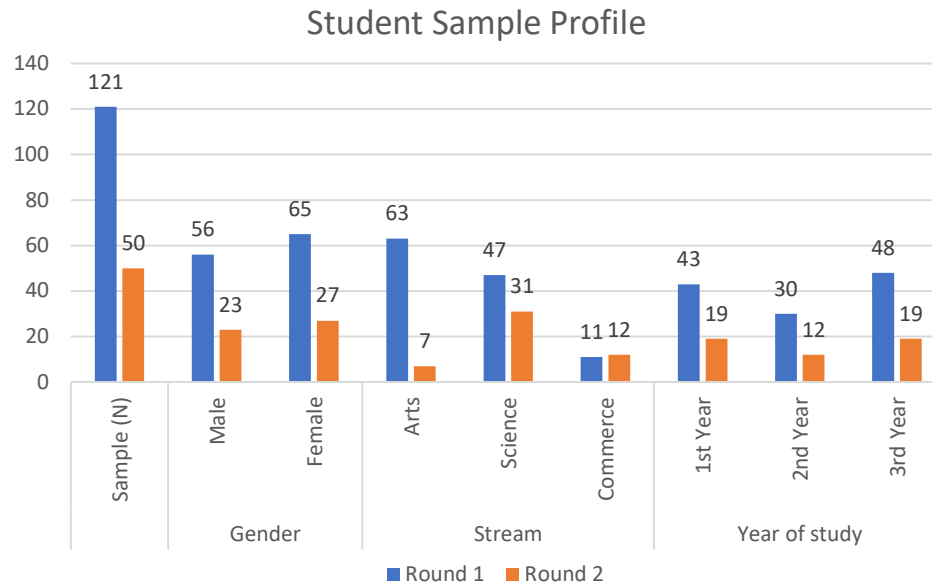
Survey Details

In the student survey, satisfaction levels are rated in the domains of 1) Infrastructure, 2) Teaching and Learning (general and SC/ST/OBC) and 3) Student Support.

In the faculty survey, satisfaction levels are rated in the domains of 1) Infrastructure, 2) General Administration, 3) Pedagogy, 4) Workplace Environment, 5) Workload and 6) Governance.

The domains were rated by the respondents on a scale of 'Terrible or Very Poor', 'Unsatisfactory', 'Neutral', 'Satisfactory' and 'Excellent'. This scale is scored from 1 to 5, with 1 corresponding to 'Terrible or Very Poor' and 5 corresponding to 'Excellent'.

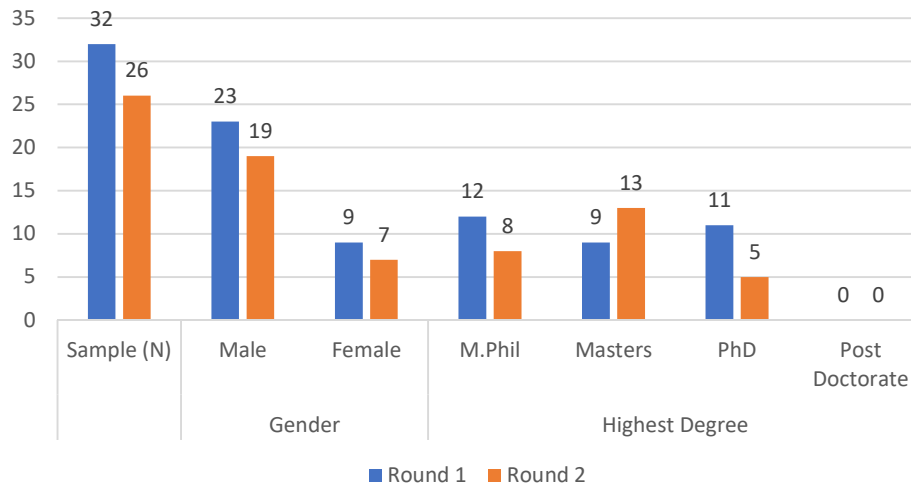
Student Survey



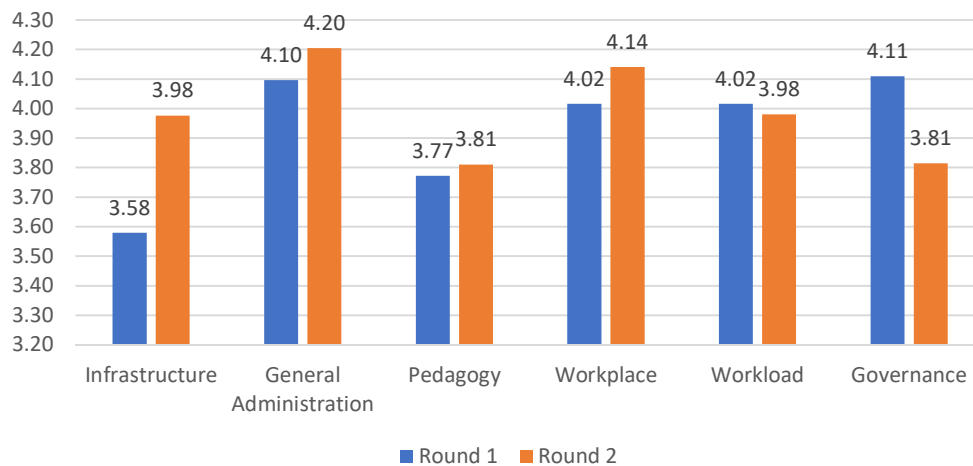
Improvement in student satisfaction levels was seen in 0 out of the 4 areas measured.

Faculty Survey

Faculty Sample Profile



Faculty Satisfaction Scores



Improvement in faculty satisfaction levels was seen in 4 out of the 6 areas measured.

Comparison with State Average

		Round 1 score		Round 2 score	
		College	State Avg	College	State Avg
Student Satisfaction Scores	Infrastructure	3.82	3.48	3.62	3.71
	Teaching & learning	3.99	3.84	3.64	3.94
	Teaching & learning for SC/ST/OBC	3.84	3.63	3.48	3.74
	Student Support	3.93	4.04	3.85	4.04
Faculty Satisfaction Scores	Infrastructure	3.58	3.43	3.98	3.69
	General Administration	4.10	3.86	4.20	3.97
	Pedagogy	3.77	3.34	3.81	3.54
	Workplace	4.02	4.16	4.14	4.20
	Workload	4.02	3.83	3.98	3.92
	Governance	4.11	3.72	3.81	3.87

